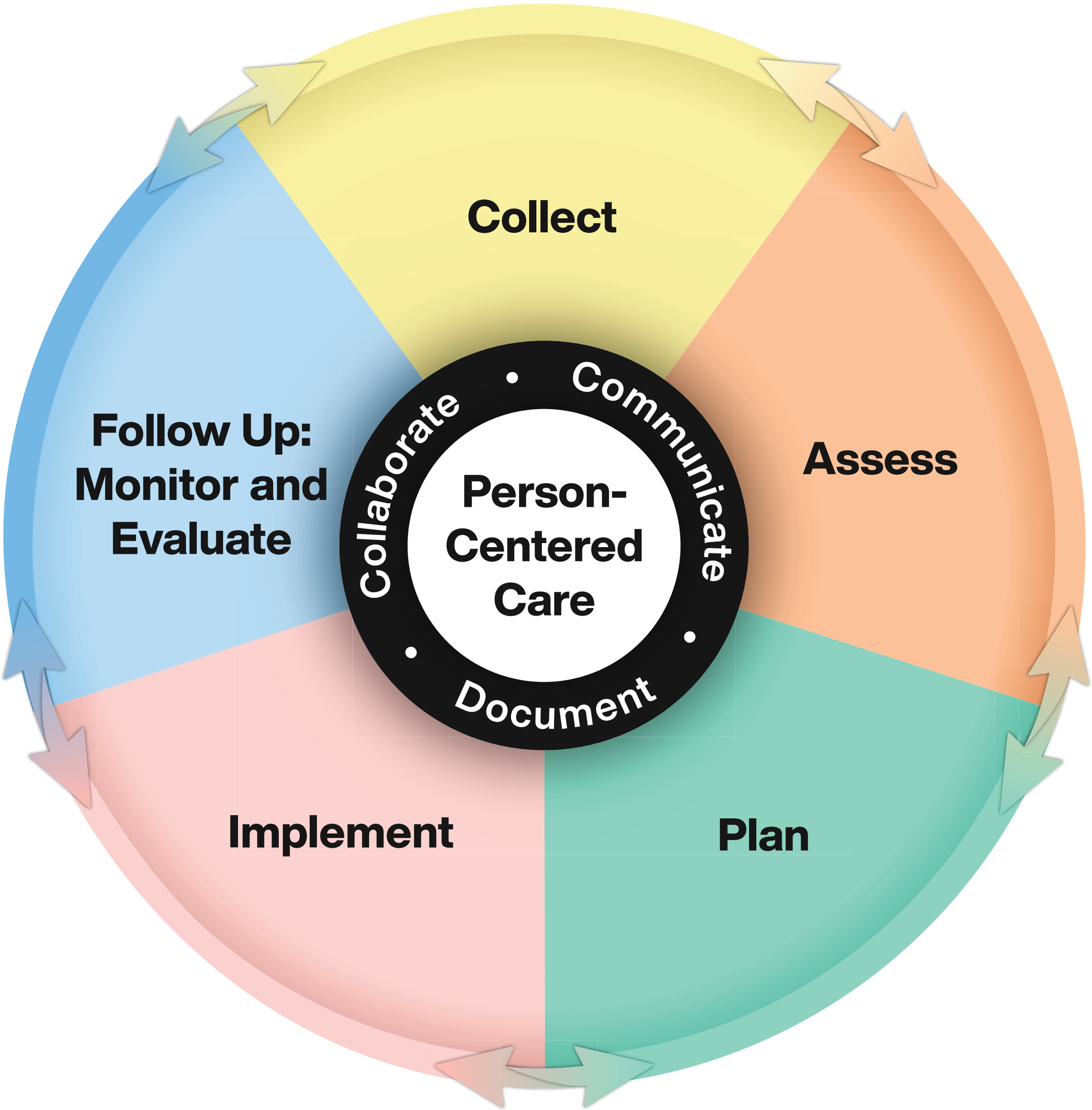Pharmacists' Patient Care Process