



## Medication Management Services (MMS) Definition and Key Points:

### *Medication Management Services (MMS)*

*Medication Management Services are a spectrum of patient-centered, pharmacist-provided, collaborative services that focus on medication appropriateness, effectiveness, safety, and adherence with the goal of improving health outcomes.*

- The definition was developed under the direction of the Joint Commission of Pharmacy Practitioners (JCPP) by a JCPP workgroup consisting of representatives from 13 national pharmacy organizations and was informed by feedback from a public comment period. The definition was approved by the JCPP Board of Governors in February 2018. Individual pharmacy organizations will have the opportunity to sign on in support of the definition.
- The revised definition is intended to promote better understanding of medication management services and provide consistency in how those services are defined.
- The broad term, Medication Management Services, was chosen to encompass a variety of terms, such as Medication Therapy Management (MTM), Comprehensive Medication Management (CMM), Collaborative Medication Management, etc.
  - Various terms have been codified in state and federal laws and regulations (Part D MTM, CMM, etc), are likely to remain in use, and are recognized under the new definition if they meet the definition’s key elements.
- MMS includes a spectrum of services that meet the key elements in the definition. These elements serve as the guide for determining whether a specific service meets the definition, regardless of the term used.
  - There are many medication-related services; only those services that meet the elements of the definition fall under the umbrella of MMS
- A Medication Management Service includes the following elements:
  - Patient-centered approach to care – the service is individualized for a specific patient, focuses on the patient’s needs and concerns, and involves the patient in the care process

- Assessment of medication appropriateness, effectiveness, safety, and adherence. Consideration should be given to accessibility and cost of medications.
  - Collaborative approach to care that involves the patient, caregiver(s), pharmacists, and other healthcare providers
  - Focus on health outcomes
- Pharmacists deliver Medication Management Services using the Pharmacist’s Patient Care Process (<https://icpp.net/patient-care-process/>)
- Pharmacists have unique expertise in the appropriate use of medications and play a significant role in optimizing medication outcomes. This is the pharmacy profession’s definition, and the definition cites pharmacists as providers of medication management services. It is recognized that the management of medications can include contributions from various members of the healthcare team.
- The term “Medication Management Services” is not intended to be used for all services provided by pharmacists. Pharmacists provide other medication-related services such as safe and accurate provision of medications, medication access services, and medication administration services, and many other services.